

### CLIENT CASE STUDY

## City Services Department

Contracts  
Managed

150+

Annual  
Spend

\$25M

Managed to  
Date

\$261M

Per Year

### THE STORY

#### What was required

The client needed a robust, comprehensive system capable of handling multiple contracts, invoices, and varying funding sources to aid fast and accurate account reconciliation and timely contractor payments. At the same time the client needed to be assured of an easy way to improve monitoring, tracking, and contract compliance reporting.

#### What ContractURL accomplished

ContractURL™ greatly streamlined the contractor billing and expense management process, while automating all reconciliations to fund sources and general ledger accounts. ContractURL™ also maintains approvals of all contractor invoices and service reports. Monitoring of contract, fund and account balances couldn't be easier.

#### The Impact - Data & Analytics

ContractURL significantly transformed the client's process. It serves as a vital communication bridge to over 250 vendors and suppliers and has managed over \$261M in total funds since inception. Over 800 contracts and 15,000 service claims/charges on 5,000 invoices have been managed with relative ease. Best of all ContractURL interfaces with the central accounting system, further eliminating room for error and making contractor payments timelier.



*We have been using ContractURL for all our contracting and invoicing needs for over 10 years. Invoicing is so much easier and streamlined and communication with our providers has improved immensely. I love that our contract managers and providers all have access to the same information, which keeps us all on the same page.*

J.S.  
Contract Administrator